



# Údarás Rialála Seirbhísí Maoine Property Services Regulatory Authority

## Minister McEntee publishes the Property Services Regulatory Authority Annual Report 2019

21 October 2020

The Minister for Justice and Equality, Ms. Helen McEntee T.D., has today welcomed the publication of the Property Services Regulatory Authority's Annual Report 2019.

The Minister outlined that:

***“The Property Services Regulatory Authority is an important agency of the Department of Justice and Equality, committed to its mission of licensing and regulating Property Services Providers (PSP’s). The setting and enforcement of standards in the provision of property services as well as the provision of a complaints investigation and redress system for consumers ensures the sector remains professional and accountable” said the Minister.***

In launching the Report, Minister McEntee highlighted how the Property Services Regulatory Authority actively pursued investigations of reports of unlicensed activity resulting in three successful prosecutions and a High Court injunction against an unlicensed operators during the year. In addition the Authority secured its first prohibition of a former licensee from providing property services in the State.

***“The continuing high level of investigation provides piece of mind to all property services consumers”*** said the Minister.

The Property Services Regulatory Authority's Annual Report for 2019 sets out the work and performance of the Authority during 2019 against the key objectives and priorities contained in the Property Services Regulatory Authority's Strategic Plan 2017 – 2020 including hosting of its inaugural conference “Property Services: Facing the Future” at Croke Park Conference Centre

Ms. Geraldine Clarke, Chairperson of the Authority noted,

***“A key milestone for the Authority in 2019 was the publication and launch of an independent report by Dr Róisín Murphy, ‘The Impact of Regulation on the Property Services Sector in Ireland’, a culmination of a research project that commenced in 2018, producing bespoke research on regulation of property services in Ireland. We were delighted to note that amongst its key findings, was the high level of support for regulation of the sector”.***

The Minister concluded,

***“The Property Services Regulatory Authority’s continuing programme of audits and Continuous Professional Development reassures us all of the high levels of compliance within the sector”.***